

Online Reservation System for Tour Buses

Starting April 15, 2025, it will be necessary to book entry to the BUS-STOP in Český Krumlov via the online system at www.busparking.cz/online before the arrival of tour buses. Each bus must reserve a time slot for entry to the BUS-STOP – both for passenger drop-off and later pick-up.

Online Booking Process

Step 1: Registration/Login

Step 2:

Select arrival date → Select terminal → Book entry to BUS-STOP for passenger drop-off → Payment → QR code sent by email

(QR code contains information about the booked date, time, and terminal)

Step 3:

Select departure date → Select terminal → Book entry to BUS-STOP for passenger pick-up →

Payment → QR code sent by email

(QR code contains information about the booked date, time, and terminal)

Booking Terms and Conditions

- Before placing your first order in the new reservation system, you must register in Step 1. For any subsequent access, you can log in as a registered company using your username and password.
- Time slots must be booked in the system for both arrival (passenger drop-off) and departure (passenger pick-up). There are 3 fixed 20-minute time slots available each hour.
- Reservations can be made up to 30 minutes before the planned terminal use, provided that there is available capacity.
- It is necessary to book one time slot for drop-off on arrival and another for pick-up on departure.
- Payment is made upon completing the order, which may include multiple reservations across different days (based on the customer's requirements), and is processed exclusively by credit card.
- Once the reservation and payment are complete, an invoice and QR code with the booked time are sent to your email.
- Providing the vehicle's license plate number is not mandatory during the booking, but we recommend updating it before using the BUS-STOP. This also applies to the driver's name, email, phone number, or the guide's contact details.



ČESKÝ KRUMLOV

Check-in Process at the BUS-STOP Terminals

- Upon arrival at the reserved BUS-STOP terminal, the driver must scan the QR code at the entry barrier.
- Once the QR code is verified, the barrier system will allow the bus to enter.
- The driver can present the QR code from a mobile device or a printed version.
- After scanning the QR code, the driver receives a ticket from the terminal, which must be kept for departure.
- When leaving the terminal, the driver must insert the ticket (received on arrival) into the exit barrier.
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Check-in Process at P-BUS Chvalšinská Parking Lot

- Upon arrival at the P-BUS Chvalšinská parking lot, the driver must take a parking ticket from the entry machine.
- Before leaving, the parking fee must be paid at the automatic payment station on-site.
- After inserting the paid ticket into the exit terminal, the barrier will open automatically.
- Payment can be made in cash or by card, in CZK or EUR.

Best regards,
The BUS-STOP Reservation System Team